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Zimbabwe Ministry of  
Education, Sport, Arts & Culture



*The Southern African*

*ICT for Education Summit 2012*

26-27 January, Victoria Falls

# TECHNOLOGY FOR IMPROVING EDUCATION

**Mr Thierry Boulanger**  
IT Solutions Director  
Samsung Africa



**SAMSUNG**



# The Southern African ICT for Education Summit 2012

26-27 January 2012, Elephant Hills Resort, Victoria Falls, Zimbabwe



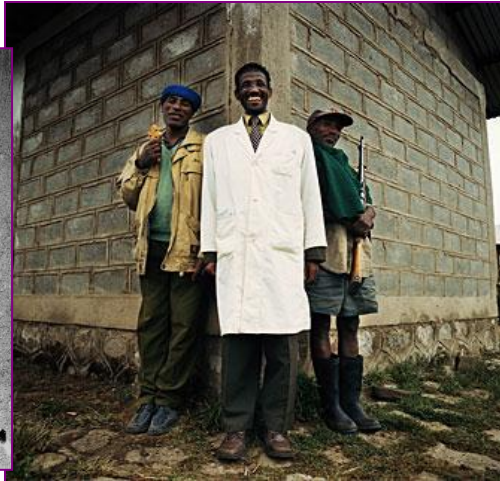
## Impact of ICTs and Innovation in Education

Thierry Boulanger - IT Solutions Director  
Samsung Africa

# Challenges

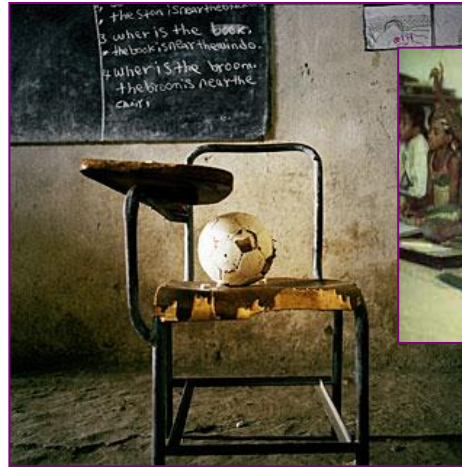
# Youth Empowerment

High levels of youth unemployment have several negative effects – emigration of talented graduates, high crime, creating conditions for ethnic tension and violent conflict, etc



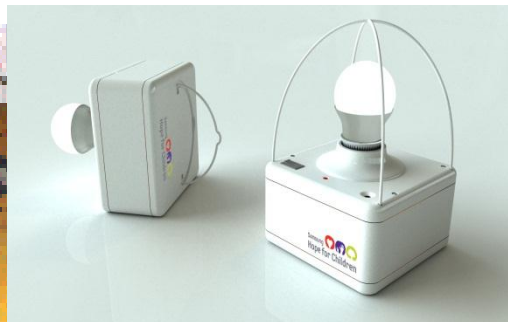
# Transforming Education

Investment in education is felt to be 'wasted' if young people cannot apply their education to gaining a livelihood



# Community Technology Access & Skills Program

Creating access to Enabling Infrastructure/  
Technology at the bottom of the pyramid



# Our Approach

# Supply improvement & Demand Stimulation

## International Markets

- Electronics Industry
- Call centres
- Business Process Outsourcing

## National Markets

- New technology to enhance existing and emerging industries
- Opportunities presented by Tech developments and innovation

Growing Markets

Job Creation

Greater Investment

Skills enhancement

Better Government & Enabling Environment

Supportive Community Based Organizations

Built for Africa-  
People & Technology

Demand-stimulation  
Supply-improvement

Samsung seeks to contribute to each of these 4 critical elements for sustainable socio-economic growth *through* our core competencies.



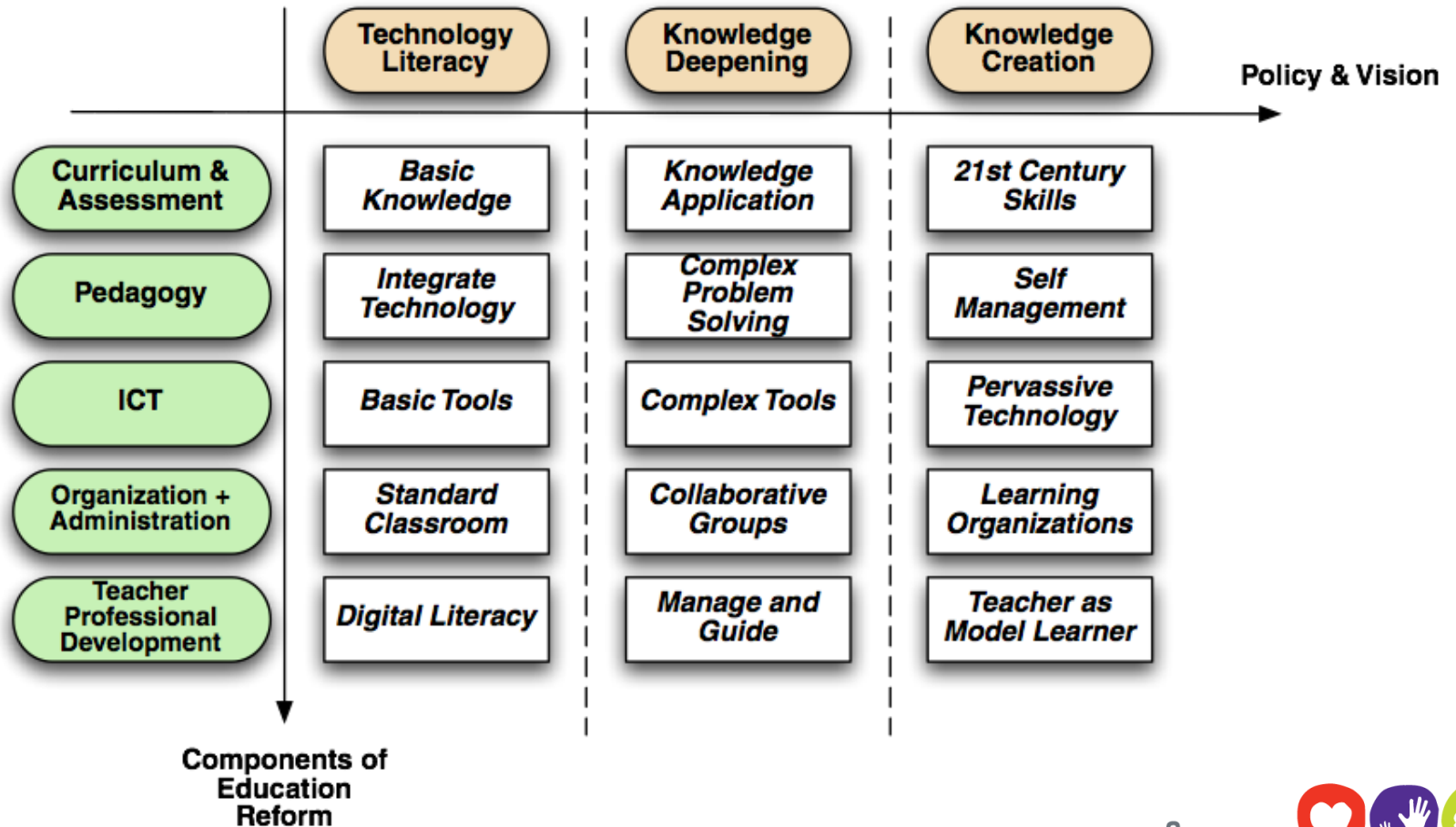
# Guiding Principles

- ❑ **Sustainability** – we will seek to create enduring value for Samsung and Africa, leaving a legacy
- ❑ **Focus on People** – enhancing human capital which will in turn enhance sustainability
- ❑ Seek out “**Ground-up**” interventions, whilst working with Governments and policy makers
- ❑ **Co-create** with other players and partners to maximise resonance and impact, avoiding unnecessary duplication
- ❑ **Leverage** – building on what already exists & catalysing activity elsewhere
- ❑ **Execute** in our response to demonstrate the credibility of our commitment
- ❑ Deliver **audience-relevant** benefits that are:
  - ❑ Tangible, Scalable, Achievable, Measurable, Visible
- ❑ **Integrate** Plan for Africa into the Samsung system to ensure the greatest possible impact
- ❑ Create **Africa-centric** responses – to ensure solutions will be well received by the African community
- ❑ Globally relevant and **locally effective** approach to program planning and execution





# Education Context and Drivers

# UNESCO Competency Standards

## ICT-CST: the Framework



# Modernised Schooling Technology Roadmap

	FOUNDATION		OPTIMISED		MODERNISED	
	Outcome	Tech Enablers	Outcome	Tech Enablers	Outcome	Tech Enablers
<b>learner experience</b> 	Basic computer literacy	Appropriate facilities. Shared access to PCs	Better learning	Internet LAN E-content on server	Learners with 21 <sup>st</sup> Century skills	Personal learning devices 24x7 learning opportunities Applications and tools
<b>Teacher experience</b> 	Increased quality of lesson resources	Printer Projector	More impactful teaching	Authoring and productivity tools	Deliver personalised learning	Spectrum of e-resource SIS Comms
<b>Connected Learning Community</b> 	Community access to ICT	Shared access to PCs	Communication across community	E-mail Web	Increased stakeholder involvement in learning	Learning Gateway
<b>Admin and management</b> 	More efficient administration	1 admin PC per school and PCs in regional admin offices	Improved flow of information	Database and portal technology	Better management of resources	Business Intelligence

# Samsung Hope for Children



**SAMSUNG** ELECTRONICS  
ENGINEERING  
ACADEMY

Samsung   
Hope for Children

**Samsung Engineering Academy**



**SAMSUNG** Solar Powered  
Internet School

Samsung   
Hope for Children

**Solar powered internet school**

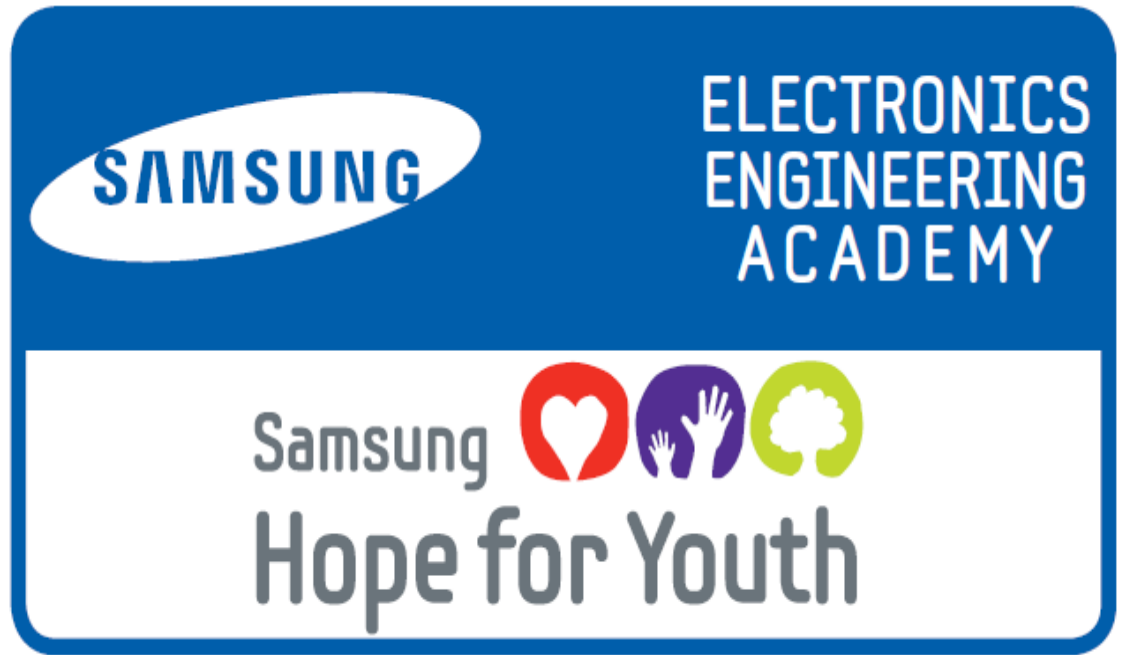


**SAMSUNG** Mobile Education

Samsung   
Hope for Children

**Mobile Education**

# Engineering Academy



# Solar Powered Internet School (SPIS)



# Samsung Blue Education program



## Engineering Academy

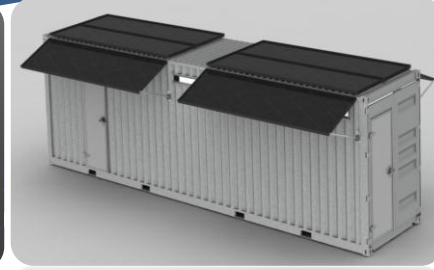
- 10000 Electronics Engineers by 2015
- Roll-out in 5 countries
- Industry-aligned training for youth
- Provide skilled workforce to SVC & Partners
- After-sale service, customer service index - (Turn Around Time & Repeated Repair Ratio)



## Mobile Apps and education content

- Work with Content developers in key countries
- B2B education solutions, e.g. content on Tab, E-boards
- Product differentiation- Smart phones & Tabs
- Africa customization- Built for Africa
- Partner online edu content providers- e.g. Learnthings

## Solar-powered Internet Schools



- Reach 2.5 mil learners by 2015- on track
- Pilot program roll out in SA, Kenya and Nigeria
- “Show-case of solar powered IT products for the future electronics technology
- Part of the Internet schools program- infrastructure rollout and teacher development
- Education B2B opportunity- NotePCs, Printers, E-boards





# Thank You